

GLENCORE

Privacy Collection Statement – Community Stakeholders

Protecting your privacy is very important to Glencore Australia Holdings Pty Ltd, and its Australian related bodies corporate (**Glencore, our, us or we**). This Privacy Collection Statement details how we collect, use and manage community stakeholders' Personal Information.

The Types of Personal Information We Collect

In your capacity as a community stakeholder, we will collect your Personal Information including your name, address and contact details, as well as any other Personal Information we need to respond to enquiries or to address any concerns that have been raised with us or concerning third parties that we perform functions for.

We will collect Sensitive Information if it is reasonably necessary to comply with the law, or if it is required to administer aspects of the relationship between you and us.

How We Collect Your Personal Information

We will collect your Personal Information in a number of ways, including:

- directly from you (unless it is unreasonable or impracticable to do so);
- from your parent or legal guardian where you are not of legal age or capacity to provide consent; and
- from third parties including any groups that you represent, authorised representatives, agents or third parties who are authorised to share personal information, and publicly available sources of information, such as address validation software and telephone directories.

Why We Collect Your Personal Information

We may collect your Personal Information for a number of purposes including:

- to decide whether or not to enter into a business relationship with you;
- for your business or other relationship with us or third parties for whom we act or perform functions;
- to communicate with you about your business or other relationship with us or third parties for whom we act or perform functions;
- if you lodge a complaint with us, to process and respond to your complaint;

- to answer your enquiries and provide any information or documents you request; and
- to update our records and keep your contact details up to date, including records of our interactions with you.

If you choose not to provide your Personal Information to us, we may not be able to answer your query, provide any information, or otherwise effectively address any community or other concerns that you raise with us.

Disclosing Personal Information to Third Parties

We may disclose your Personal Information to third parties. These may include:

- our joint venture partners;
- entities we provide functions for;
- our service providers, for example financial institutions for payment processing, information technology suppliers, maintenance contractors, mailing services and logistics providers and our professional advisors such as accountants, auditors and lawyers;
- your authorised representatives (agents, consultants, intermediaries); and
- government and regulatory authorities (where required or authorised by law).

Where appropriate, we ask that these third parties hold, use and disclose your Personal Information in accordance with the Privacy Act and other relevant privacy laws.

Information Held Overseas

We may hold and disclose Personal Information about you to our joint venture partners and third party service providers located overseas. If your Personal Information is held overseas, it will most likely be held in Europe.

How To Access Or Correct Your Personal Information

Our Australian Privacy Policy sets out how you may access and correct your Personal Information and how you can lodge a complaint in relation to our treatment of your Personal Information.

Our Australian Privacy Policy is available at <http://www.glencore.com.au/en/Pages/privacy-policy.aspx>

You can contact us by email at privacy@glencore.com.au.